

REPORT NAME : Percent Missed Installation Appointments (Non-Dispatch)
 REPORT PERIOD : 04/01/1998 - 04/30/1998
 REPORT TIMESTAMP : 1998-05-07 23:26:43.5785
 CLEC : BST

	Missed Cnt <10	Missed % <10	Total Cnt <10	Missed Cnt >=10	Missed % >=10
Total Cnt >=10					
LOUISIANA					
1 Retail Res	117	.0%	287465	0	.0%
158 Retail Bus	554	1.9%	29192	0	.0%
0 Retail Spec	20	19.4%	103	0	.0%

	Missed Cnt <10	Missed % <10	Total Cnt <10	Missed Cnt >=10	Missed % >=10
Total Cnt >=10					
REGION					
33 Retail Res	1557	.1%	3005575	0	.0%
1480 Retail Bus	1613	.5%	352252	6	.4%
18 Retail Spec	106	10.1%	1046	15	83.3%

Report Name: Percent Missed Installation Appointments
(Provisioning Percent Missed Appointments - IC TRUNKING)
Report Period: 04/01/1998 to 04/30/1998
Report TimeStamp: 1998-05-08 09:44:29
CLEC: AGGREGATE

	LOUISIANA,	REGION
Provisioning Appointments Missed	0,	833
Provisioning Orders Completed	300,	7943
% Provisioning Appointments Missed	0.00,	10.49

Report Name: Percent Missed Installation Appointments
(Provisioning Percent Missed Appointments - IC TRUNKING)
Report Period: 04/01/1998 to 04/30/1998
Report TimeStamp: 1998-05-08 09:58:09
CLEC: BST

	LOUISIANA,	REGION
Provisioning Appointments Missed	64,	2354
Provisioning Orders Completed	1120,	30934
% Provisioning Appointments Missed	5.71,	7.61

REPORT NAME: Reject Interval (Mechanized)
 REPORT PERIOD : 04/01/1998 to 04/30/1998
 REPORT TIMESTAMP: 1998-06-09 12:50:01.2080
 CLEC: AGGREGATE

REGION

Reject Interval & Percent Rejected Service Request

	Interval(hrs)	Total Count	Avg Interval(in days)	Total LSR Cnt	% Rej Sev Req
Resale Residence	5585109	496	7.82	16247	2.59%
Resale Business	1460089	152	6.67	2633	0.79%
Resale Special	0	0		0	0.00%
UNE	0	0		73	0.00%
UNE Loop w/LNP	0	0		0	0.00%
OTHERS	294888	31	6.61	171	0.16%

Interval(hr)	0-4	4-8	8-12	12-16	16-20	20-24	24+
TOTAL							
Resale Residence	18.15%	4.44%	0.81%	1.21%	5.85%	7.46%	62.10%
100.00%							
Resale Business	6.62%	3.29%	0.00%	1.97%	3.95%	2.63%	81.58%
100.00%							
Resale Special							
UNE							
UNE Loop w/LNP							
OTHERS	35.48%	16.13%	0.00%	3.23%	3.23%	0.00%	41.94%
100.00%							

Combine All Service Type Including: Reqttyp = A - L and NULL and ' '

Reject Interval & Percent Rejected Service Request

Interval(hr)	Total Count	Avg Interval(in days)	Total LSR Cnt	% Rej Sev Req
7340086	679	7.51	19124	3.55%

Interval(hr)	0-4	4-8	8-12	12-16	16-20	20-24	24+
TOTAL							
	0.58%	0.17%	0.02%	0.05%	0.19%	0.21%	2.33%
3.55%							

Total Trouble Records : 342

Report Name: Reject Interval (Non-Mechanized)
 Report Period: 04/01/1998 - 04/30/1998
 Report TimeStamp: 1998-05-08 10:54:38.6273
 CLEC: AGG

By Rejection Intervals

	Service Type Average	0-4	4-8	8-12	12-16	16-20	20-24	>24 Hours
LOUISIANA								
0	Resale (R&B):	0	0	0	0	0	0	0
0.00	Percent:							
	Cum Percent:							
1064	Resale (Res):	100	133	27	71	68	161	504
1.43	Percent:	9.40%	12.50%	2.54%	6.67%	6.39%	15.13%	47.37%
	Cum Percent:	9.40%	21.90%	24.44%	31.11%	37.50%	52.63%	100.00%
88	Resale (Bus):	9	0	0	0	7	15	57
2.19	Percent:	10.23%	0.00%	0.00%	0.00%	7.95%	17.05%	64.77%
	Cum Percent:	10.23%	10.23%	10.23%	10.23%	18.18%	35.23%	100.00%
8	UNE:	4	0	0	0	0	0	4
1.00	Percent:	50.00%	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%
	Cum Percent:	50.00%	50.00%	50.00%	50.00%	50.00%	50.00%	100.00%
0	Resale Specials:	0	0	0	0	0	0	0
0.00	Percent:							
	Cum Percent:							
10	Loop w/LNP:	0	0	0	0	0	0	10

1.68	Percent:	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%
	Cum Percent:	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%
411	Other:	69	12	4	12	29	32	253
1.69	Percent:	16.79%	2.92%	0.97%	2.92%	7.06%	7.79%	61.56%
	Cum Percent:	16.79%	19.71%	20.68%	23.60%	30.66%	38.44%	100.00%
1581	Totals:	182	145	31	83	104	208	828
1.54	Percent:	11.51%	9.17%	1.96%	5.25%	6.58%	13.16%	52.37%
	Cum Percent:	11.51%	20.68%	22.64%	27.89%	34.47%	47.63%	100.00%

Report Name: Reject Interval (Non-Mechanized)
 Report Period: 04/01/1998 - 04/30/1998
 Report TimeStamp: 1998-05-08 10:54:38.6597
 CLEC: AGG

By Rejection Intervals

Total	Service Type Average	0-4	4-8	8-12	12-16	16-20	20-24	>24 Hours
REGION								
0	Resale(R&B):	0	0	0	0	0	0	0
0.00	Percent:							
	Cum Percent:							
5371	Resale(Res):	395	480	86	134	264	734	3278
1.98	Percent:	7.35%	8.94%	1.60%	2.49%	4.92%	13.67%	61.03%
	Cum Percent:	7.35%	16.29%	17.89%	20.39%	25.30%	38.97%	100.00%
1014	Resale(Bus):	33	22	6	7	59	104	783
2.45	Percent:	3.25%	2.17%	0.59%	0.69%	5.82%	10.26%	77.22%
	Cum Percent:	3.25%	5.42%	6.02%	6.71%	12.52%	22.78%	100.00%
355	UNE:	22	10	1	1	14	20	287
2.83	Percent:	6.20%	2.82%	0.28%	0.28%	3.94%	5.63%	80.85%
	Cum Percent:	6.20%	9.01%	9.30%	9.58%	13.52%	19.15%	100.00%
0	Resale Specials:	0	0	0	0	0	0	0
0.00	Percent:							
	Cum Percent:							

242	Loop w/LNP:	2	2	1	1	11	20	205
2.73	Percent:	0.83%	0.83%	0.41%	0.41%	4.55%	8.26%	84.71%
	Cum Percent:	0.83%	1.65%	2.07%	2.48%	7.02%	15.29%	100.00%
2817	Other:	386	99	25	75	195	336	1701
2.10	Percent:	13.70%	3.51%	0.89%	2.66%	6.92%	11.93%	60.38%
	Cum Percent:	13.70%	17.22%	18.10%	20.77%	27.69%	39.62%	100.00%
9799	Totals:	838	613	119	218	543	1214	6254
2.12	Percent:	8.55%	6.26%	1.21%	2.22%	5.54%	12.39%	63.82%
	Cum Percent:	8.55%	14.81%	16.02%	18.25%	23.79%	36.18%	100.00%

REPORT NAME: Firm Order Confirmation Timeliness (FULLY Mechanized)
REPORT PERIOD : 05/01/1998 to 05/31/1998
REPORT TIMESTAMP: 1998-07-01 07:36:17.4193
CLEC: AGG

LOUISIANA

Interval(hr)	00-04	04-08	08-12	12-16	16-20	20-24	24+	TOTAL	AVG	INTV-HR	AVG
TV-DAY											
Resale Residence											
Interval	1573	2	0	1	1	0	15	1592	1.35		
06											
% By Interval	98.81%	0.13%	0.00%	0.06%	0.06%	0.00%	0.94%	100.00%			
Cumulative %	98.81%	98.93%	98.93%	127.92%	99.06%	99.06%	100.00%				
Resale Business											
Interval	66	0	0	0	0	0	5	71	7.18		
30											
% By Interval	92.96%	0.00%	0.00%	0.00%	0.00%	0.00%	7.04%	100.00%			
Cumulative %	92.96%	92.96%	92.96%	160.98%	92.96%	92.96%	100.00%				
Resale Special											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
UNE											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
UNE Loop w/LNP											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
OTHERS											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				

EX PARTE OR LATE FILED

REPORT NAME: Firm Order Confirmation Timeliness (FULLY Mechanized)
REPORT PERIOD : 05/01/1998 to 05/31/1998
REPORT TIMESTAMP: 1998-07-01 07:36:17.4448
CLEC: AGG

REGION SUMMARY								
Interval(hr)	0-4	4-8	8-12	12-16	16-20	20-24	24+	TOTAL AVG INTV-HRAVG
TV-DAY								
Resale Residence								
Interval	12496	83	16	34	5	5	82	12721 1.08
% By Interval	98.23%	0.65%	0.13%	0.27%	0.04%	0.04%	0.64%	100.00%
Cumulative %	98.23%	98.88%	99.01%	99.28%	99.32%	99.36%	100.00%	
Resale Business								
Interval	1041	8	1	3	0	0	43	1096 2.46
% By Interval	94.98%	0.73%	0.09%	0.27%	0.00%	0.00%	3.92%	100.00%
Cumulative %	94.98%	95.71%	95.80%	96.08%	96.08%	96.08%	100.00%	
Resale Special								
Interval	0	0	0	0	0	0	0	0
% By Interval	%	%	%	%	%	%	%	%
Cumulative %	%	%	%	%	%	%	%	
UNE								
Interval	0	0	0	0	0	0	0	0
% By Interval	%	%	%	%	%	%	%	%
Cumulative %	%	%	%	%	%	%	%	
UNE Loop w/LNP								
Interval	0	0	0	0	0	0	0	0
% By Interval	%	%	%	%	%	%	%	%
Cumulative %	%	%	%	%	%	%	%	
OTHERS								
Interval	0	0	0	0	0	0	0	0
% By Interval	%	%	%	%	%	%	%	%
Cumulative %	%	%	%	%	%	%	%	

REPORT NAME: Firm Order Confirmation Timeliness (PARTIALLY Mechanized)
REPORT PERIOD : 05/01/1998 to 05/31/1998
REPORT TIMESTAMP: 1998-06-18 16:30:12.6625
CLEC: AGG

LOUISIANA

Interval(hr)	00-04	04-08	08-12	12-16	16-20	20-24	24+	TOTAL	AVG	INTV-HR	AVG
TV-DAY											
Resale Residence											
Interval	178	65	25	12	36	64	518	898	49.87		
08											
% By Interval	19.82%	7.24%	2.78%	1.34%	4.01%	7.13%	57.68%	100.00%			
Cumulative %	19.82%	27.06%	29.84%	122.81%	35.19%	42.32%	100.00%				
Resale Business											
Interval	6	0	0	0	7	12	68	93	70.88		
95											
% By Interval	6.45%	0.00%	0.00%	0.00%	7.53%	12.90%	73.12%	100.00%			
Cumulative %	6.45%	6.45%	6.45%	5.50%	13.98%	26.88%	100.00%				
Resale Special											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
UNE											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
UNE Loop w/LNP											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				
OTHERS											
Interval	0	0	0	0	0	0	0	0			
% By Interval	%	%	%	%	%	%	%	%			
Cumulative %	%	%	%	%	%	%	%				

REPORT NAME: Firm Order Confirmation Timeliness (PARTIALLY Mechanized)
REPORT PERIOD : 05/01/1998 to 05/31/1998
REPORT TIMESTAMP: 1998-06-18 16:30:12.7008
LEC: AGG

REGION SUMMARY								
Interval(hr)	0-4	4-8	8-12	12-16	16-20	20-24	24+	TOTAL AVG INTV-HRAVG
V-DAY								
esale Residence								
Interval	1243	259	66	61	248	321	2244	4442
6								47.12
By Interval	27.98%	5.83%	1.49%	1.37%	5.58%	7.23%	50.52%	100.00%
Cumulative %	27.98%	33.81%	35.30%	36.67%	42.26%	49.48%	100.00%	
esale Business								
Interval	116	47	4	8	67	86	949	1277
3								72.68
By Interval	9.08%	3.68%	0.31%	0.63%	5.25%	6.73%	74.31%	100.00%
Cumulative %	9.08%	12.76%	13.08%	13.70%	18.95%	25.69%	100.00%	
esale Special								
Interval	0	0	0	0	0	0	0	0
By Interval	%	%	%	%	%	%	%	%
Cumulative %	%	%	%	%	%	%	%	
ONE								
Interval	8	5	2	0	4	7	75	101
3								48.83
By Interval	7.92%	4.95%	1.98%	0.00%	3.96%	6.93%	74.26%	100.00%
Cumulative %	7.92%	12.87%	14.85%	14.85%	18.81%	25.74%	100.00%	
ONE Loop w/LNP								
Interval	0	0	0	0	0	0	0	0
By Interval	%	%	%	%	%	%	%	%
Cumulative %	%	%	%	%	%	%	%	
OTHERS								
Interval	3	1	2	0	1	3	4	14
7								16.01
By Interval	21.43%	7.14%	14.29%	0.00%	7.14%	21.43%	28.57%	100.00%
Cumulative %	21.43%	28.57%	42.86%	42.86%	50.00%	71.43%	100.00%	

Report Name: Firm Order Completion Timeliness (Non-Mechanized)
 Report Period: 05/01/1998 - 05/31/1998
 Report TimeStamp: 1998-06-09 15:44:35.4811
 CLEC: AGG

By Completion Intervals

Service Type	0-4	4-8	8-12	12-16	16-20	20-24	>24 Hours
total Average							
LOUISIANA							
Resale(R&B):	0	0	0	0	0	0	0
Percent:							
.00							
Cum Percent:							
Resale(Res):	265	548	213	46	140	538	3141
891							
Percent:	5.42%	11.20%	4.35%	0.94%	2.86%	11.00%	64.22%
.32							
Cum Percent:	5.42%	16.62%	20.98%	21.92%	24.78%	35.78%	100.00%
Resale(Bus):	14	6	0	4	11	34	346
15							
Percent:	3.37%	1.45%	0.00%	0.96%	2.65%	8.19%	83.37%
.73							
Cum Percent:	3.37%	4.82%	4.82%	5.78%	8.43%	16.63%	100.00%
UNE:	1	0	0	0	1	1	9
2							
Percent:	8.33%	0.00%	0.00%	0.00%	8.33%	8.33%	75.00%
.59							
Cum Percent:	8.33%	8.33%	8.33%	8.33%	16.67%	25.00%	100.00%
Resale Specials:	0	0	0	0	0	0	0
Percent:							
.00							
Cum Percent:							
Loop w/LNP:	2	1	0	0	1	0	8
2							

Percent:	16.67%	8.33%	0.00%	0.00%	8.33%	0.00%	66.67%
1.74 Cum Percent:	16.67%	25.00%	25.00%	25.00%	33.33%	33.33%	100.00%
Other:	844	216	51	60	137	321	1675
3304 Percent:	25.54%	6.54%	1.54%	1.82%	4.15%	9.72%	50.70%
1.23 Cum Percent:	25.54%	32.08%	33.63%	35.44%	39.59%	49.30%	100.00%
Totals:	1126	771	264	110	290	894	5179
8634 Percent:	13.04%	8.93%	3.06%	1.27%	3.36%	10.35%	59.98%
1.35 Cum Percent:	13.04%	21.97%	25.03%	26.30%	29.66%	40.02%	100.00%

Report Name: Firm Order Completion Timeliness (Non-Mechanized)
 Report Period: 05/01/1998 - 05/31/1998
 Report TimeStamp: 1998-06-09 15:44:35.5144
 CLEC: AGG

By Completion Intervals

Service Type	0-4 Average	4-8	8-12	12-16	16-20	20-24	>24 Hours
REGION							
Resale(R&B):	0	0	0	0	0	0	0
Percent:							
Cum Percent:							
Resale(Res):	1984	3163	1416	291	690	2575	18173
Percent:	7.01%	11.18%	5.00%	1.03%	2.44%	9.10%	64.23%
Cum Percent:	7.01%	18.19%	23.20%	24.23%	26.66%	35.77%	100.00%
Resale(Bus):	213	108	31	21	164	413	3419
Percent:	4.88%	2.47%	0.71%	0.48%	3.75%	9.45%	78.26%
Cum Percent:	4.88%	7.35%	8.06%	8.54%	12.29%	21.74%	100.00%
UNE:	176	86	21	13	110	162	560
Percent:	15.60%	7.62%	1.86%	1.15%	9.75%	14.36%	49.65%
Cum Percent:	15.60%	23.23%	25.09%	26.24%	35.99%	50.35%	100.00%
Resale Specials:	0	0	0	0	0	0	0
Percent:							
Cum Percent:							
Loop w/LNP:	85	61	10	2	37	116	276

Percent:	14.48%	10.39%	1.70%	0.34%	6.30%	19.76%	47.02%
17 Cum Percent:	14.48%	24.87%	26.58%	26.92%	33.22%	52.98%	100.00%
Other:	3766	1327	310	325	1250	2220	14043
241 Percent:	16.20%	5.71%	1.33%	1.40%	5.38%	9.55%	60.42%
38 Cum Percent:	16.20%	21.91%	23.25%	24.65%	30.02%	39.58%	100.00%
Totals:	6224	4745	1788	652	2251	5486	36471
617 Percent:	10.80%	8.24%	3.10%	1.13%	3.91%	9.52%	63.30%
49 Cum Percent:	10.80%	19.04%	22.14%	23.27%	27.18%	36.70%	100.00%

Report Name: Order Completion Interval Distribution & Average Interval (Non-Dispatch)

(Issue to Completion Date Intervals Report - IC TRUNKING)

Report Period: 05/01/1998 to 05/31/1998

Report TimeStamp: 1998-06-10 12:36:57

CLEC: AGGREGATE

LOUISIANA

CLEC

Number of Orders	,	0,	0,	0,	0,	48,	0,	0,	48
% of Total Orders	,	0.00,	0.00,	0.00,	0.00,	100.00,	0.00,	0.00	
% of Total Orders - Cumulative	,	0.00,	0.00,	0.00,	0.00,	100.00,	100.00,	100.00	

CLEC State Average

Total Days,	1056
Total Number of Orders,	048
Average number of days,	022

,	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total
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CLEC Totals

Number of Orders	,	264,	496,	572,	1110,	797,	965,	1943,	6147
% of Total Orders	,	4.29,	8.07,	9.31,	18.06,	12.97,	15.70,	31.61	
% of Total Orders - Cumulative	,	4.29,	12.36,	21.67,	39.73,	52.69,	68.39,	100.00	

CLEC Average

Total Days,	176459
Total Number of Orders,	6147
Average number of days,	028

Report Name: Order Completion Interval Distribution & Average Interval (Non-Dispatch)
 (Issue to Completion Date Intervals Report - IC TRUNKING)
 Report Period: 05/01/1998 to 05/31/1998
 Report TimeStamp: 1998-06-10 17:01:06
 CLEC: BST

LOUISIANA

BST

Number of Orders	,	72,	45,	24,	0,	96,	72,	516,	825
% of Total Orders	,	8.73,	5.45,	2.91,	0.00,	11.64,	8.73,	62.55	
% of Total Orders - Cumulative	,	8.73,	14.18,	17.09,	17.09,	28.73,	37.45,	100.00	

BST State Average

Total Days,	37335
Total Number of Orders,	825
Average number of days,	045

	,	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total
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BST Totals

Number of Orders	,	544,	1216,	2779,	1408,	2631,	1641,	6362,	16581
% of Total Orders	,	3.28,	7.33,	16.76,	8.49,	15.87,	9.90,	38.37	
% of Total Orders - Cumulative	,	3.28,	10.61,	27.37,	35.87,	51.73,	61.63,	100.00	

BST Average

Total Days,	493533
Total Number of Orders,	16581
Average number of days,	029

RESALE SERVICES - RESELLER: AGG - CLEC Aggregate

Report Period: 05/01/1998 to 05/31/1998

**Maintenance Average Duration
Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Hours	25372.13	2235.34	27607.47	2297.60	413.21	2710.81	27669.73	2648.55	30318.28
	Count	1073	379	1452	143	110	253	1216	489	1705
	Avg Dur	23.65	5.90	19.01	16.07	3.76	10.71	22.75	5.42	17.78
REGION	Hours	135816.81	16666.45	152483.26	20649.95	9452.23	30102.18	156466.76	26118.69	182585.45
	Count	5947	3784	9731	1578	1133	2711	7525	4917	12442
	Avg Dur	22.84	4.40	15.67	13.09	8.34	11.10	20.79	5.31	14.67

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.

RETAIL SERVICES: BST - BST Aggregate**Report Period 05/01/1998 to 05/31/1998****Maintenance Average Duration
Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Hours	992095.00	212402.91	1204497.91	94118.65	19774.13	113892.78	1086213.65	232177.04	1318390.69
	Count	38300	26986	65286	8132	4085	12217	46432	31071	77503
	Avg Dur	25.90	7.87	18.45	11.57	4.84	9.32	23.39	7.47	17.01
REGION	Hours	10510228.00	2349491.50	12859719.50	1188279.60	293856.84	1482136.44	11698507.60	2643348.34	14341855.94
	Count	430002	280695	710697	93710	50667	144377	523712	331362	855074
	Avg Dur	24.44	8.37	18.09	12.68	5.80	10.27	22.34	7.98	16.77

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RESALE DESIGN - RESELLER: AGG - CLEC Aggregate

Report Period: 05/01/1998 to 05/31/1998

**Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	107.63	4.92	112.55
	Rec to Clr Count	16	2	18
	Rec to Clr Avg Dur	6.73	2.46	6.25
REGION	Rec to Clr Hours	338.58	20.90	359.48
	Rec to Clr Count	43	13	56
	Rec to Clr Avg Dur	7.87	1.61	6.42

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Blank cells occur as a result of either no activity or when a divide by zero error would result.

RETAIL DESIGN: BST - BST Aggregate**Report Period: 05/01/1998 to 05/31/1998****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	4292.57	752.10	5044.67
	Rec to Clr Count	574	403	977
	Rec to Clr Avg Dur	7.48	1.87	5.16
REGION	Rec to Clr Hours	53779.39	8364.53	62143.92
	Rec to Clr Count	6350	3510	9860
	Rec to Clr Avg Dur	8.47	2.38	6.30

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.

TRUNKING: AGG - CLEC Aggregate**Report Period: 05/01/1998 to 05/31/1998****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	0.00	6.80	6.80
	Rec to Clr Count	0	24	24
	Rec to Clr Avg Dur		0.28	0.28
REGION	Rec to Clr Hours	160.53	48.88	209.42
	Rec to Clr Count	10	157	167
	Rec to Clr Avg Dur	16.05	0.31	1.25

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.

TRUNKING: BST - BST Aggregate**Report Period: 05/01/1998 to 05/31/1998****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	140.42	43.33	183.75
	Rec to Clr Count	31	155	186
	Rec to Clr Avg Dur	4.53	0.28	0.99
REGION	Rec to Clr Hours	1398.07	210.03	1608.10
	Rec to Clr Count	279	679	958
	Rec to Clr Avg Dur	5.01	0.31	1.68

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.

UNE DESIGN - CAP: AGG - CLEC Aggregate

Report Period: 05/01/1998 to 05/31/1998

**Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	103.78	86.07	189.85
	Rec to Clr Count	3	1	4
	Rec to Clr Avg Dur	34.59	86.07	47.46
REGION	Rec to Clr Hours	13654.68	6147.32	19802.00
	Rec to Clr Count	288	80	368
	Rec to Clr Avg Dur	47.41	76.84	53.81

NA = Not Applicable (NA indicates measurements that do not apply to the particular measure)
Blank cells occur as a result of either no activity or when a divide by zero error would result.